



PERFORMANCE OF MEMBERS OF THE BALANGAN REGENCY CIVIL SERVICE POLICE UNIT (SATPOL PP) IN CARRYING OUT THE DUTIES OF ENFORCING REGIONAL LEGISLATION

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Abstract

This research aims to evaluate the performance of members of the Balangan Regency Civil Service Police Unit (Satpol PP) in enforcing regional laws and regulations. The research methods used were participatory observation and structured interviews. The collected data was analyzed qualitatively. The research results show a high level of compliance from Satpol PP members with law enforcement procedures. Factors such as regular training, organizational support, and effective coordination with relevant agencies have proven to play an important role in improving their performance. However, challenges such as limited resources and complex coordination with related parties indicate the need for improvements in the regional law enforcement system. These findings provide a valuable contribution to the understanding and development of law enforcement policy and practice at the local level.

Keywords: Satpol PP, Balangan Regency, Performance, Regional Laws and Regulations.

INTRODUCTION

The Civil Service Police Unit (Satpol PP) is an institution tasked with maintaining order and security at the regional level by enforcing regional regulations such as zoning, public order, traffic and cleanliness (Tiya, 2020; Nugroho, 2023). Satpol PP functions to complement the police which is more focused on enforcing criminal law, with special responsibility for regional regulations (Akhyar, 2023; Mirza, 2023). Satpol PP was formed to meet the need for an institution that has special authority to maintain order and security at the regional level (Prabowo et al., 2024).

This task is carried out based on the legal basis stated in several regulations. Law Number 23 of 2014 concerning Regional Government (UU Pemda): Provides the legal basis for the formation of Satpol PP in each region and regulates its authority and duties. Government Regulation Number 16 of 2018 concerning Civil Service Police Units: Regulates the structure, duties, authority and working procedures of Satpol PP. Regional Regulation (Perda): Each region issues a Regional Regulation that regulates Satpol PP according to the needs and characteristics of the region. Minister of Home Affairs Regulation (Permendagri) Number 7 of 2021 concerning the Organization and Work Procedures of Satpol PP: Provides further guidance regarding the organization and work procedures of Satpol PP.

With this legal basis, Satpol PP has the authority to prevent, control and take action against violations of regional regulations, but must still respect human rights (Ughude, 2015; Budijanto, 2012; Syarief, 2014). The Balangan Regency Satpol PP in South Kalimantan Province was established to maintain order, security and enforce regional regulations. This formation is based on the need for enforcement of regional regulations: To maintain order and security, an institution with special authority is needed; Increasing Legal Awareness: Satpol PP is expected to increase public awareness of the importance of complying with regional regulations; and Spatial Planning and Environmental Management: Satpol PP plays a role in enforcing zoning and cleanliness regulations as well as environmental education (Utami, 2022; Siregar, 2019).

Previous research regarding the performance of the Civil Service Police Unit (Satpol PP) in Balangan Regency highlighted various aspects that are relevant in the context of enforcing regional regulations. Pelleng (2024) evaluated the performance of Satpol PP with a focus on compliance with regional regulations, effectiveness of enforcement actions, and responsiveness to community complaints. Mukhamar et al. (2021) analyzed the factors that influence the performance of Satpol PP members, including the level of legal knowledge, technical skills, motivation and organizational support. Suhendi (2021); Kadir (2023) examines the role of Satpol PP in maintaining public order, enforcing hygiene rules, and ensuring compliance with regional regulations. Meanwhile, Permani (2021) discusses the interaction between Satpol PP and the community, evaluating the effectiveness of communication and the role of Satpol PP in building good relations with the community.

Overall, these studies provide various recommendations to improve the performance of Satpol PP in Balangan, such as additional training to increase enforcement responsiveness and effectiveness, increased organizational support, and development of technical skills. This literature review shows variations in focus, approaches, methods, research variables, findings and recommendations, so that it can be an important reference in compiling more in-depth research or literature reviews regarding the performance of Satpol PP in Balangan. Further research can deepen understanding of the factors that influence the performance of Satpol PP members and develop strategies to improve the quality and effectiveness of the task of enforcing regional laws and regulations in Balangan.

Enforcement of regional regulations by the Balangan Satpol PP covers various aspects such as spatial planning, environment, public order and security. The performance of the Balangan Satpol PP is influenced by factors such as legal knowledge, interpersonal competence, and institutional support. This research is interested in evaluating the performance of the Balangan Regency Satpol PP in enforcing regional laws and regulations. Based on the background above, the problem formulated is how is the performance of Balangan Regency Satpol PP members in enforcing regional laws and regulations?

This research aims to analyze the factors that influence the performance of Balangan Satpol PP members, including internal factors such as legal knowledge and competence, as well as external factors such as institutional support and collaboration with related agencies. Assess the level of knowledge and understanding of Balangan Satpol PP members regarding regional laws and regulations. Evaluate the interaction and communication of Balangan Satpol PP members with the community in enforcing regional regulations. Identifying the obstacles faced by Balangan Satpol PP members in enforcing regional laws and regulations. Formulate recommendations and strategies to improve the performance of Balangan Satpol PP members in enforcing regional laws and regulations.

This research is expected to contribute to knowledge about the performance of Satpol PP in enforcing regional regulations. Better understanding of regional regulations that apply in Balangan. Development of theory and conceptual framework related to Satpol PP performance. Improving the performance of Balangan Satpol PP members in enforcing regional regulations. Increasing the effectiveness of law enforcement in Balangan. Increasing public awareness and compliance with regional regulations. Development of more effective public policies related to enforcement of regional laws and regulations.

RESEARCH METHODS

This research uses a qualitative descriptive approach to analyze the performance of Balangan Regency Satpol PP members in enforcing regional regulations. Qualitative descriptive research provides an in-depth understanding of the experiences, perceptions and strategies of Satpol PP members through in-depth interviews and direct observation. The research location in Balangan Regency, South Kalimantan, was chosen because of the Satpol PP activities there. The research focus uses the Theory of Rational Action to understand rational considerations, individual and organizational goals, planning, and rational calculations of Satpol PP members in carrying out their duties. The informants consisted of three groups based on their length of service and level of education, namely groups with 4 years, 8 years and 18 years of experience, with various levels of education from elementary school to master's degree.

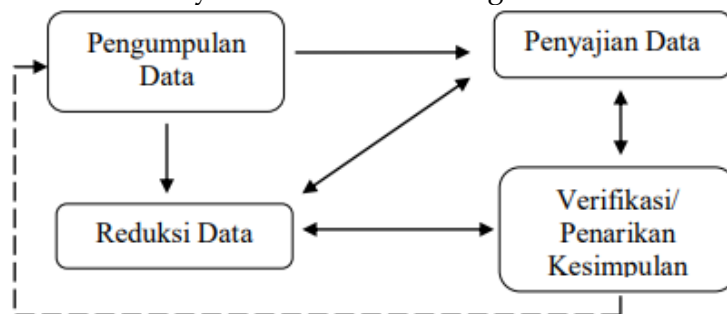


Figure 1. Miles and Huberman data Analysis

This research combines primary data from in-depth interviews and participant observation as well as secondary data from official documents and previous studies. Data collection techniques used include in-depth interviews, focus groups, participant observation, document analysis, and triangulation. Data were analyzed using the Miles and Huberman model as in Figure 1 which includes data reduction, data presentation, and drawing conclusions. The results of this analysis will provide a comprehensive picture of the performance of Satpol PP and provide recommendations for increasing effectiveness and efficiency in carrying out their duties.

RESULTS AND DISCUSSION

Balangan Regency, which is located in the northern part of South Kalimantan Province, has an area that includes plains and mountains stretching from south to north. This district borders Tabalong Regency in the north, Kotabaru Regency and Paser Regency (East Kalimantan) in the east, Hulu Sungai Tengah Regency in the south, and Hulu Sungai Utara Regency in the west. With an area of 1,819.75 km², or around 5% of the area of South Kalimantan Province, Balangan Regency consists of eight sub-districts and 160 villages/wards, namely Lampihong, Paringin, Juai, Halong, Baturandi, South Paringin, Awayan and Tebing Tinggi sub-districts.

Geographically, Balangan Regency has 179,269 hectares of plains, 3,026 hectares of swamps and 5,537 hectares of rivers. The average temperature in this area is 26°C. Balangan Regency is the result of the expansion of Hulu Sungai Utara Regency based on Law Number 2 of 2003 and was officially formed on April 8 2003. Since its formation, this regency has been led by several regents, including Drs. HM Arsyad, Ir. H. Effect Effendie, ME, Ir. H. Johannes Sriyono, Drs. HM Hawari, Drs. H. Ansharuddin, M.Si, H. Syaifullah, and currently Abdul Hadi.

The native population of Balangan Regency consists of the Banjar tribe as well as several Dayak sub-ethnic groups such as Dayak Meratus (Dayak Pitap), Dayak Lawangan (Dayak Deah), and Dayak Maanyan (Dayak Dusun Halong). The Balangan Regency Civil Service Police Unit (Satpol PP) is located at Jalan Jendral Ahmad Yani Number 01 Paringin. Satpol PP is responsible for enforcing regional regulations, handling violations, controlling operations, supervising public events, as well as providing guidance and counseling to the community. They also collaborate with related agencies in maintaining security and order, handling social conflicts, monitoring traditional markets, and carrying out security patrols. Apart from that, they provide security posts at large events, develop community groups, provide disaster prevention advice, and enforce health protocols during the pandemic. Currently, Satpol PP has 262 members, consisting of 220 honorary/contract staff and 40 ASN.

This research involves researchers in presenting data that has been previously collected and analyzed. In research qualitatively, the preparation of narrative texts is very important (Asfar & Taufan, 2019; Nartin et al., 2024). Data presentation is carried out using presenting information thematically to readers (Otok & Ratnaningsih, 2016; Surayya, 2018; Wulyandari & Irawan, 2021). Miles & Huberman (1984) introduced two types of formats, namely context charts and matrices. This research focuses on words and actions that occur in a specific context, which can be seen as relevant aspects of the situation in question or as an aspect of the social system (Huda & Karsudjono, 2022). The presentation of data is directed so that the data reduction results are organized, arranged in a pattern of relationships so that they are easier to understand. At this stage, researchers organize relevant data into information that can be concluded and meaningful. This process is carried out by displaying data, making connections between phenomena to understand what actually happened, and determining next actions to

achieve research objectives. Good data presentation is an important step towards valid qualitative analysis.

The results of interviews with members of the Balangan Regency Civil Service Police Unit (Satpol PP) show various perspectives regarding their performance in enforcing regional regulations. The first informant, with 4 years of work experience, explained that his main task was to carry out patrols and law enforcement in the field, including monitoring activities that violate regional regulations, providing warnings, and taking action according to procedures. The second informant, with 8 years of experience, observed changes in the duties and responsibilities of Satpol PP members, especially with changes to regional regulations and policies and increased public awareness. They focus more on persuasive and educational approaches to ensure compliance with regional regulations. The third informant, with 10 years of experience, faced the challenge of resistance from the community in complying with regional regulations. To overcome this, he tries to establish good communication with the community, provide an understanding of the importance of regulations, and show positive examples in law enforcement.

Performance indicator data from January to March shows the number of violations identified can be seen in Table 1. However, not all violations were detected due to limited resources which affected the Satpol PP's ability to carry out patrols and monitoring effectively. One informant stated that the numbers identified did not always reflect the actual situation in the field, considering that there were still undetected violations.

Table 1. Number of Violations Identified from January - March 2024

Month	Number of Violations identified
January	75
February	68
March	82

The results of interviews conducted regarding the performance of members of the Balangan Regency Civil Service Police Unit (Satpol PP) in carrying out their duties in enforcing regional laws and regulations:

Informant 1: *"As a field member, my main task is to carry out patrols and enforce the law in the field. I supervise activities that violate regional regulations, provide warnings, and carry out law enforcement actions in accordance with established procedures."*

Informant 2: *"During the 8 years of working at Satpol PP, I have seen many changes in our duties and responsibilities as field members. Changes in local regulations and policies, as well as increased public awareness of the importance of complying with regulations, have influenced the way we carry out our duties. We focus more on a persuasive and educational approach to ensure compliance with regional regulations."*

Informant 3: *"During 10 years of working at Satpol PP, I have faced various challenges. One of the main challenges is facing resistance or rejection from the community in complying with regional regulations. To overcome this, I try to establish good communication with the community, provide understanding about the importance of regulations, and set a positive example through consistent and fair actions in law enforcement."*

Informant 4: *"Sometimes the numbers identified do not fully reflect the situation on the ground. There are times when we feel that there are still many violations that are not detected due to limited resources or large areas to monitor."*

From this interview several main themes emerged regarding the performance of Satpol PP members in enforcing regional regulations in Balangan Regency. Analysis based on length of work shows three groups: 4 years, 8 years, and more than 10 years. The informant's education, such as a Bachelor of Economics, is also considered in this analysis. Data reduction showed that understanding regional regulations, law enforcement, communication and coordination, as well as conflict resolution and mediation were the main themes that emerged. Each theme is followed by information about the relevant informant's education and length of work. These findings help identify differences and patterns that emerge regarding the performance of Satpol PP members in enforcing regional regulations.

This research uses a qualitative descriptive approach to understand the performance of Balangan Regency Satpol PP members. Primary data was obtained through interviews with 15 informants consisting of Satpol PP members with years of service of 4, 8 and more than 10 years. Secondary data was obtained from related documents, such as regional regulations, activity reports, and performance evaluations. Based on rational action theory, which assumes that individuals act rationally to maximize their personal profits or satisfaction, the interview results reveal factors that influence the performance of Satpol PP members including intrinsic motivation such as a sense of social responsibility or pride in carrying out their duties, external factors such as the environment work and leadership support, financial encouragement such as salaries or additional incentives, knowledge and skills about regional regulations, as well as social norms such as pressure from society or professional norms, all influence their performance. For example, in enforcing regulations regarding selling on sidewalks, Satpol PP members carry out routine patrols and find violations. They provide warnings and explanations to traders, as well as sanctions if violations are not stopped. This action is carried out based on rational considerations to achieve the goal of maintaining public order and complying with regulations.

Data analysis shows that informants who have worked for 4 years indicate problems in the consistency of law enforcement and assess that performance needs to be improved. Informants who have worked for 8 years see an increase in performance, but still find obstacles in coordinating with related agencies. Informants with more than 10 years of service observed significant improvements in the performance of Satpol PP members, but emphasized the need for better training and coaching. Factors affecting performance were also identified, including lack of resources, poor coordination with relevant agencies, and the need for better training.

The proposed recommendations include increased coordination between Satpol PP and related agencies, training focused on law enforcement, and adequate resource allocation. In conclusion, the performance of Balangan Regency Satpol PP members in carrying out their duties in enforcing regional regulations still needs to be improved. Increasing the consistency of law enforcement, coordination with related agencies, and skills training are the main focuses in efforts to improve their performance.

CONCLUSION

The conclusion of this research shows that the performance of Satpol PP members in enforcing regional regulations has a significant impact on community compliance. Members who perform well tend to reduce violations and increase compliance with rules. However, several challenges

still need to be overcome to improve the effectiveness of their performance. For this reason, it is recommended to increase the training and capacity of Satpol PP members, strengthen collaboration and coordination with related agencies, and strengthen monitoring and evaluation of their performance. It is hoped that the implementation of these suggestions can increase the effectiveness of Satpol PP's performance and have a positive impact on the community and local government.

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